

IMPORTANT CONTACTS

If you have any questions about your benefits we are here to help. For general questions, please contact Gates Benefits or the specific vendor referenced below.

Gates Resource Reference	Contact
Gates Human Resources/ Benefits	1-833-2help4u (833-243-5748) BenefitsSupport@Gates.com
Gates Pension/Retirement Service Center	855-409-6689
Gates Legal Ethics & Compliance Hotline	877-848-2778 Gates@Signius.com

Gates Resource Reference	Contact
Gates Payroll	Payroll@Gates.com
Gates IT Service Desk	303-744-4440 ITServiceDesk@Gates.com
Crisis Hotline	800-327-7451 or text "support" to 78137

Benefit	Vendor	Website	Phone number
Medical	UnitedHealthcare (UHC) UHC Concierge Team Group# 0742857	www.myuhc.com	866-787-6864
Prescription Drugs	OptumRx	www.optumrx.com	844-720-0029
Health Savings Account (HSA) Flexible Spending Accounts	Optum Health/UHC HSA: Group# 742857 FSA: Group# 782509	www.optumbank.com www.myuhc.com	866-234-8913 866-787-6864
Dental Critical Illness insurance Accident Insurance	MetLife Group# 300277	www.metlife.com/dental www.metlife.com www.metlife.com	800-438-6388
Legal Plan	MetLife Legal Plans Access code: 4360010	www.legalplans.com	800-821-6400
Vision	Vision Service Plan Group# 12157714	www.vsp.com	800-877-7195
Identity Protection Plan	Allstate	www.myaip.com	800-789-2720
Life and AD&D insurance	The Hartford Group# 805413	www.mytomorrowbenefits.com/ GatesCorporation/00520	888-563-1124
Disability insurance	The Hartford Group# 805413	www.abilityadvantage.thehartford.com	866-269-6249
401(k) Retirement Savings Plan	Charles Schwab	www.gatesretirement.com	800-724-7526
Employee Assistance Program (EAP)	Magellan	www.member.magellanhealthcare.com	800-424-4268
Proof of Employment Income	Thomas and Company Gates Employer Code: GATES	www.thomas-and-company.com	615-620-0569
Dependent Verifications	Consova	www.consova.com/gates	833-662-0961

Information and policies for time off including Sick, Vacation, Holidays, and all leaves of absence can be found on the Gates HR SharePoint page collab.gatesint.com/HRNS/Policy/layouts/15/start.aspx#/SitePages/Home.aspx. You may also contact your local human resources representative with any questions or to request printed copies of this information.