

## MAKE THE MOST OF YOUR BENEFITS PACKAGE additional services from the hartford

## Life and Disability insurance from

The Hartford can help you protect the financial future of your loved ones. Your coverage includes valuable services that can help you and your family.

### FUNERAL CONCIERGE SERVICES<sup>1</sup>

#### Helps provide peace of mind when it's needed most.

The Hartford's Funeral Concierge offers a suite of online tools and live support to help guide you through key decisions. It allows for pre-planning, documentation of wishes, and even offers cost comparisons of funeralrelated expenses. After a loss, this service includes family advocacy and professional negotiation of funeral prices with local providers – often resulting in significant savings.

For more information, call: **866-854-5429** Visit: **www.everestfuneral.com/hartford** Use code: **HFEVLC** 

### BENEFICIARY ASSIST<sup>®</sup> COUNSELING SERVICES<sup>2</sup>

## Getting through a loss is hard. Getting support shouldn't be.

The Hartford offers you Beneficiary Assist counseling that can help you or your beneficiaries (named in your policy) cope with emotional, financial and legal issues that arise after a loss. Includes unlimited 24/7 phone access for legal and financial advice or emotional counseling with up to five\* face-to-face sessions or equivalent professional time for one service or a combination of services, for up to a year from the date a claim is filed.

For more information, call: 800-411-7239

#### ESTATEGUIDANCE® WILL SERVICES<sup>2,3</sup>

## Create a simple will from the convenience of your home.

Whether your assets are few or many, it's important to have a will. Through The Hartford you have access to EstateGuidance. It helps you protect your family's future by creating a will online – backed by online support from licensed attorneys. Just follow the instructions to create a will that's customized and legally binding.

Visit: www.estateguidance.com Use code: WILLHLF



#### What do I do first?

In the event of a life-threatening emergency, call local emergency authorities first for immediate assistance.

## Then, contact Travel Assistance via phone:

U.S. and Canada: 800-243-6108 (toll-free) Outside U.S.: 202-828-5885 Or email: assist@imglobal.com

### Ability Assist® & HealthChampion™

Call toll-free: 800-96-HELPS (800-964-3577)

#### To register, visit: www.guidanceresource.com

Use Company Code: HLF902 Use Company Name: ABILI Select: "Ability Assist Program" to create your own confidential user name and password

(Cut here, or snap a photo with a mobile device to capture information above.)

# TRAVEL ASSISTANCE WITH IDENTITY THEFT SUPPORT SERVICES<sup>4</sup>

Travel Assistance is available when traveling more than 100 miles from home and for 90 days or less. Services include but are not limited to:

- Medical assistance, including worldwide medical referrals, medical monitoring, prescription transfer, replacement of medical devices and corrective lenses.
- Emergency transports, medical repatriations and evacuations and repatriations of mortal remains.
- Pre-trip information, lost luggage/document assistance and legal referrals.

Identity Theft Support Services provide 24/7/365 assistance including education on how to prevent theft and guidance on what to do if a theft occurs.

Caseworkers help review credit information, and if a theft has occurred, will notify major credit bureaus, assist with completing an identity theft affidavit, help with replacing credit/debit cards and more.

## ABILITY ASSIST<sup>®</sup> COUNSELING SERVICES WITH HEALTHCHAMPION<sup>™</sup> HEALTH CARE NAVIGATION<sup>2,5</sup>

#### Disability can be a challenge. Getting support doesn't have to be.

Ability Assist Counseling Services offers 24/7 access to master's level clinicians. Includes three face-to-face visits per occurrence per year for emotional concerns and unlimited phone consultations for financial, legal and work-life concerns.

If your company provides life or disability coverage for less than 5,000 people, Ability Assist is available to you at any time if you're covered by a group policy or Leave Management services with The Hartford. If your company provides disability coverage for more than 5,000 people, you'll have access to this service once you have an approved claim or leave. See your benefits manager for details.

HealthChampion offers Health Care Navigation support if you've become disabled or are diagnosed with a critical illness. You'll receive guidance on care options, helpful resources and help with timely and fair resolution of issues.

### Visit TheHartford.com/employeebenefits



Business Insurance Employee Benefits Auto Home

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Some services may not be available in all states. For more information, visit <a href="http://www.TheHartford.com/employee-benefits/value-added-services">http://www.TheHartford.com/employee-benefits/value-added-services</a>.

\*California residents are limited to three prepaid behavioral health counseling sessions in any six-month period. Except for acute emergencies and other special circumstances, additional sessions for California employees are available on a fee-for-service basis.

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<sup>3</sup> The EstateGuidance<sup>®</sup> website is secured with a GoDaddy.com WebServer Certificate. Transactions on the site are protected with up to 256-bit Secure Sockets Layer encryption. A simple will does not cover printing or certain other features. These features are available at an additional cost to you.

Travel Assistance and Identity Theft Support services are offered through a vendor which is not affiliated with The Hartford. These services are not insurance. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states.

<sup>5</sup> HealthChampion<sup>94</sup> specialists are available during business hours only. Inquiries outside this time frame can request a callback or schedule an appointment.

The Hartford's Privacy Policy is available at: <u>http://www.TheHartford.com/online-privacy-policy</u>.