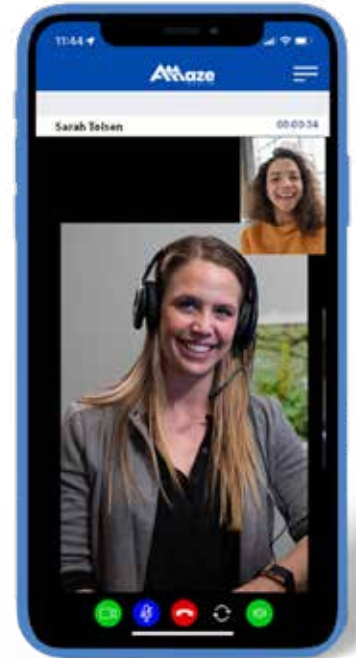




HUMAN RESOURCES

Virtual Care with Amaze Health

We've partnered with Amaze Health to bring you convenient virtual care that complements your UnitedHealthcare plan — at no extra cost. You'll continue to receive in-person care for lab work, imaging, surgeries, emergency services, hospital visits, and prescriptions, through UnitedHealthcare. Amaze Health is your first stop for virtual care and guidance.



- Connect via message, voice call, or video
- Most conditions can be treated virtually
- Advocates guide you to the right specialists, labs, or imaging
- **YOUR COPAY IS ALWAYS \$0 PER VISIT**

SERVICES AVAILABLE TO YOU



Virtual Primary Care & Urgent Care



Prescriptions and Refills



Order Imaging and Lab Tests



Mental Health Support



Prenatal & Postnatal Support



Medical Bill & EOB Support

THE AMAZE DIFFERENCE

- ✓ **No billing** to you or your insurance
- ✓ **Support until** your issue is resolved
- ✓ **Always available** when you need help
- ✓ **Follow-up care** to ensure your needs are met

MENTAL HEALTH SUPPORT

Employees and covered family members have access to immediate support from licensed professionals for counseling, medication management, and connections to additional resources

AMAZE CAN ASSIST YOU WITH:

- Depression
- Mood Disorders
- Anxiety
- ADHD
- Insomnia
- Grief Support



Amaze Health is a virtual-only service and doesn't cover in-person care like labs, imaging, procedures, or surgeries. You'll need separate coverage for emergencies, hospital visits, and prescriptions

AmazeHealth.com
(720) 577-5251

Provided as part of your Gates benefits package.



HUMAN RESOURCES

Getting Started with Amaze Health

Before you can make a call or send a message, complete your Amaze Health account setup by following these steps.

1 DOWNLOAD THE AMAZE APP

Search for “Amaze Health” in your app store.

2 LOG IN TO THE AMAZE APP

Use your Gates or personal email address as your username. The app will guide you to create a password during your first login.

For login assistance, call 720-577-5251.

3 ADD FAMILY MEMBERS

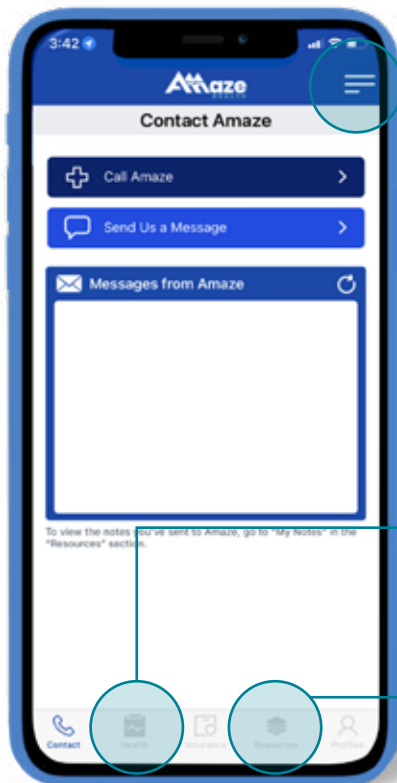
Click on the three lines in the upper right-hand corner of the app, then select “Add Family Members” to include your spouse and children under age 26 to your account.

4 COMPLETE HEALTH SUMMARY

At the bottom of the screen, select the “Health Summary” tab and enter your information.

5 TOUR THE APP RESOURCES

Use the “Resources” tab to access notes, tools, and the Education Center.



SCAN FOR ADDITIONAL
SUPPORT AND GUIDE VIDEOS



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