

# LifeMart

## Frequently Asked Questions

### What is LifeMart?

LifeMart is a private discount program made available to you by your employer. Find exclusive savings on major purchases and everyday essentials from brands you know and love, all in one convenient location.

### How often can I use LifeMart services?

You have unlimited access to the LifeMart Discount Program.

### How do I redeem an offer on LifeMart?

Redeeming discounts is quick and easy. Select the offer you'd like to redeem, then review the savings details and follow the redemption instructions.

### How do I find specific offers?

To find a specific discount, navigate to the search field at the top right hand corner. You can also click on the *More* tab and search by category.

### Why do I have to register with some brands?

Registering with brands allows you to utilize their services to take advantage of their offers. In general, registering will enable you to track your purchases, make future orders quicker, and keep you informed of new offers.

### I cannot find a brand that I have shopped with in the past. Where did it go?

Discounts can be seasonal, offered for a limited time, and are updated often. Be sure to check LifeMart for the latest exclusive savings.

### I have a question about an order I placed. Who should I contact?

We do not track purchase activity on LifeMart. For questions related to an order, or the shipment of an order, please contact the brand directly.

### How do I report an issue with a discount not being applied?

If the discount was not successfully applied to your order, please contact LifeMart so we can ensure you receive your exclusive savings. Click *Need Help?* at the bottom of any page and let us know the offer you were trying to redeem.

