

# IMPORTANT CONTACTS

If you have any questions about your benefits, we are here to help. For general questions, please contact Gates Benefits or the specific vendor referenced below.

Gates Resource Reference	Contact
Gates Human Resources/ Benefits	1-833-2help4u (833-243-5748) <a href="mailto:BenefitsSupport@Gates.com">BenefitsSupport@Gates.com</a>
Gates Pension/Retirement Service Center	855-409-6689
Gates Legal Ethics & Compliance Hotline	844-490-5805 <a href="http://gatescorp.ethicspoint.com">gatescorp.ethicspoint.com</a>

Gates Resource Reference	Contact
Gates Payroll	<a href="mailto:Payroll@Gates.com">Payroll@Gates.com</a>
Gates IT Service Desk	303-744-4440 <a href="mailto:ITServiceDesk@Gates.com">ITServiceDesk@Gates.com</a>
Crisis Hotline	800-327-7451 or text "support" to 78137

Benefit	Vendor	Website	Phone number
Medical	<b>UnitedHealthcare (UHC)</b> <b>UHC Concierge Team</b> Group# 0742857	<a href="http://www.myuhc.com">www.myuhc.com</a>	866-787-6864
Prescription Drugs	<b>OptumRx</b>	<a href="http://www.optumrx.com">www.optumrx.com</a>	844-720-0029
Health Savings Account (HSA) Flexible Spending Accounts	<b>Optum Health/UHC</b> <b>HSA:</b> Group#742857 <b>FSA:</b> Group# 782509	<a href="http://www.optumbank.com">www.optumbank.com</a> <a href="http://www.myuhc.com">www.myuhc.com</a>	866-234-8913 866-787-6864
Dental Critical Illness Insurance Accident Insurance Hospital Indemnity Identity Protection Plan	<b>MetLife</b> Group# 300277	<a href="http://www.metlife.com">www.metlife.com</a>	800-438-6388
Legal Plan	<b>MetLife Legal Plans</b> <b>Access code:</b> 4360010	<a href="http://www.legalplans.com">www.legalplans.com</a>	800-821-6400
Vision	<b>Vision Service Plan</b> Group# 12157714	<a href="http://www.vsp.com">www.vsp.com</a>	800-877-7195
Life and AD&D Insurance	<b>The Hartford</b> Group# 805413	<a href="http://www.mytomorrow.thehartfordtools.com/gates-corporation/GatesCorp">www.mytomorrow.thehartfordtools.com/gates-corporation/GatesCorp</a>	888-563-1124
Disability Insurance	<b>The Hartford</b> Group# 805413	<a href="http://www.mytomorrow.thehartfordtools.com/gates-corporation/GatesCorp">www.mytomorrow.thehartfordtools.com/gates-corporation/GatesCorp</a>	866-269-6249
401(k) Retirement Savings Plan	<b>Charles Schwab</b>	<a href="http://www.gateshealth.com/retirement">www.gateshealth.com/retirement</a>	800-724-7526
Virtual Primary & Urgent Care Platform	<b>Amaze Health</b>	<a href="http://www.amazehealth.com/support/">www.amazehealth.com/support/</a>	720-577-5251
Proof of Employment Income	<b>Thomas and Company</b> Gates Employer Code: GATES	<a href="http://www.thomas-and-company.com">www.thomas-and-company.com</a>	615-620-0569
Dependent Verifications	<b>iVerifyPro</b>	<a href="http://www.iverifypro.com">www.iverifypro.com</a>	866-224-7042

Information and policies for time off including Sick, Vacation, Holidays, and all leaves of absence can be found on the Gates HR SharePoint page [collab.gatesint.com/HRNS/Policy/\\_layouts/15/start.aspx#/SitePages/Home.aspx](http://collab.gatesint.com/HRNS/Policy/_layouts/15/start.aspx#/SitePages/Home.aspx) You may also contact your local human resources representative with any questions or to request printed copies of this information.