



Plan selection, made simple



Your UnitedHealthcare Concierge Team makes it easier to make enrollment decisions.

Choose your medical plan with confidence

When it comes to your medical plan, you want to know that the plan you select is right for you and your family. Your UnitedHealthcare Concierge Team is here to make open enrollment easier, so you can choose coverage with confidence (and avoid any unwelcome surprises).

Here are a few ways we can help:



Considering a high-deductible health plan (HDHP)?

We'll help you understand how these plans work, so you can make informed decisions about which option is right for you.



Want to know what you'll pay for a treatment or service?

We'll use our cost estimator tool to compare costs for providers in your area. We can also show you how to use the tool - it's simple - if you'd prefer to do the estimates on your own.



Curious about what's covered (and what's not)?

We can help. We'll walk through all of the coverage details - including programs and resources that come with your benefit plan - no matter which option you choose.



Need to know if your doctor is in the network?

We'll confirm and, if needed, help you find a network provider near you - including doctors who've been recognized for providing cost-efficient and high-quality care.



Don't know the difference between a deductible, coinsurance or copayment?

Understanding what these terms mean is critical to understanding your plan options. We'll explain them in plain English so you can pick the plan that's best for you.

We can help with all this and anything else you might need.

To reach the UnitedHealthcare Concierge Team, call the number on the back of your ID card (866) 787-6864.

Or, send us an email or chat request through the Contact Us link on myuhc.com.

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One call does it all. No jargon. No runaround. No kidding.

To reach the UnitedHealthcare Concierge Team, call the number on the back of your ID card. Call us Monday through Friday, 8 a.m. to 8 p.m. in all U.S. time zones - or any time day or night - if you need to speak with a nurse. Or, send us an email or chat request through the Contact Us link on myuhc.com.

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This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through the program is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. The program is not an insurance program and may be discontinued at any time.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

Health Plan coverage provided by or through a UnitedHealthcare company.

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