

IMPORTANT CONTACTS

If you have any questions about your benefits we are here to help. For general questions, please contact Gates Benefits or the specific vendor referenced below.

Gates Resource Reference	Contact	Gates Resource Reference	Contact
Gates Human Resources/ Benefits	1-833-2help4u (833-243-5748) BenefitsSupport@Gates.com	Gates Payroll	Payroll@Gates.com
Gates Pension/Retirement Service Center	855-409-6689	Gates IT Service Desk	303-744-4440 ITServiceDesk@Gates.com
Gates Legal Ethics & Compliance Hotline	877-848-2778 Gates@Signius.com	Crisis Hotline	800-327-7451 or text "support" to 78137

Benefit	Vendor	Website	Phone number
Medical	UnitedHealthcare (UHC) UHC Concierge Team Group# 0742857	www.myuhc.com	866-787-6864
Prescription Drugs	OptumRx	www.optumrx.com	844-720-0029
Health Savings Account (HSA) Flexible Spending Accounts	Optum Health/UHC HSA: Group# 742857 FSA: Group# 782509	www.optumbank.com www.myuhc.com	866-234-8913 800-438-6388
Dental Critical Illness insurance Accident Insurance	MetLife Group# 300277	www.metlife.com/dental www.metlife.com www.metlife.com	800-438-6388
Vision	Vision Service Plan Group# 12157714	www.vsp.com	800-877-7195
Legal Plan	MetLife Legal Plans Access code: 4360010	www.legalplans.com	800-821-6400
Life and AD&D insurance	Securian	www.lifebenefits.com	888-658-0193
Disability insurance	The Hartford	www.abilityadvantage.thehartford.com	866-269-6249
401(k) Retirement Savings Plan	Charles Schwab	www.gatesretirement.com	800-401-5866
Personal Resiliency Program/ Employee Assistance Program (EAP)	Magellan	www.magellanascend.com	800-424-4268
Proof of Employment or Income	The Work Number Gates Employer Code: 12720 PIN: Last 4 digits of your SSN+4 digit birth year	www.theworknumber.com	800-367-2884

Information and policies for time off including Sick, Vacation, Holidays, and all leaves of absence can be found on the Gates HR SharePoint page collab.gatesint.com/HRNS/Policy/_layouts/15/start.aspx#/SitePages/Home.aspx. You may also contact your local human resources representative with any questions or to request printed copies of this information.