

# Smart, simple identity and fraud protection all in one place.

Proactive protection to help stop threats before they strike.



We're doing more online than ever before – making us more vulnerable to fraud and online threats. MetLife and Aura Identity & Fraud Protection helps safeguard the things that matter to you most: your identity, money and assets, family, reputation, and privacy.

## Benefits of Identity & Fraud Protection powered by Aura

### Identity Theft Protection

Stay a step ahead of threats with credit monitoring & alerts, optional credit lock, and financial account monitoring to help keep your assets safe.

### Financial Fraud Protection

Get alerted to new inquiries to your credit, suspicious transactions on your bank accounts, and changes to your home or car title.

### Privacy & Device Protection

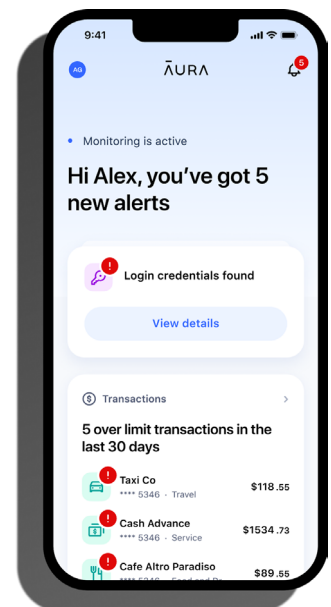
Shop, bank, and work online more safely and privately with safety tools, including VPN/Wi-Fi security, safe browsing, and password manager. Our solution also requests removal of your personal info from data broker lists to help reduce spam like robocalls, robotexts, and more.

### Customer Service

24/7/365 customer support to answer account, technical, or billing questions. Plus, resolution specialists provide white glove case management services to victims of fraud.

Protect what matters most.

**Questions?** Aura's customer service team is available 24/7/365. Call 1-844-931-2872.



The Aura app keeps all your digital security solutions in one place



## Protection Plus Plan Features

### Financial Fraud Protection

Credit Monitoring & Alerts (3 Bureau)  
 Annual Credit Report (3 Bureau)  
 Monthly Credit Score Tracker<sup>1</sup>  
 In-Platform Credit Dispute  
 Credit, Bank & Utility Account Freeze Assistance  
 Home & Vehicle Title Monitoring  
 Financial Accounts and Transactions Monitoring  
 Investment & Loan Account Monitoring  
 High-Risk Transaction Alerts  
 Payday/Specialty Loans Block  
 Experian Credit Lock  
 Credit Score Simulator

### Identity Theft Protection

Privacy Assistant & Spam Reduction  
 Dark Web Monitoring  
 Digital Vault  
 SSN & Identity Authentication Alerts  
 Criminal, Court & Public Records Monitoring  
 USPS Address Monitoring  
 Social Media Account Monitoring and Takeover Alerts  
 Gamertag Monitoring  
 Social Media Privacy Checkup

### Privacy & Device Protection

Password Manager  
 Email Alias  
 Safe Web Browsing  
 IP Address Monitoring  
 Wi-Fi Security/VPN<sup>2</sup> (Unlimited devices)  
 Antivirus<sup>2</sup> (Unlimited devices)  
 AI-Powered Call & Text Screening<sup>2</sup>

### Family Safety included (with family coverage only)

Parental Controls  
 Child Cyberbullying Protection  
 3-Bureau Child Credit Freeze Wizard  
 Child SSN Monitoring & Alerts  
 Sex Offender Geo Alerts  
 Family Sharing  
 Child Safety Checklist

### Services and Support

\$5M Insurance Policy per Enrolled Adult<sup>3</sup>  
 Lost Wallet Protection with \$500 Emergency Cash  
 24/7/365 100% US-based Customer Care  
 White Glove Fraud Resolution Services  
 Restoration Services for Pre-Existing Fraud Events  
 Mobile App (iOS & Android)  
 Online Resolution Tracker

## Effortless protection & privacy whenever you go online

- Keep your registered accounts and identity safe
- Protect your finances and credit
- Protect your Wi-Fi network and devices
- Simple and easy to use

**Choose the Plan That Fits You Best. Then Protect what matters most.**

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1. The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit. No one can prevent all identity theft or monitor all transactions effectively.
2. Coming in 2023
3. As a component of becoming an Aura Plan member, Consumers receive identity theft insurance through a group policy issued to Aura which is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, which is not an affiliate or subsidiary of MetLife. Checking & Savings Cash Recovery and 401(K) & HSA Cash Recovery are part of and not in addition to the Expense Reimbursement limit of liability. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

No one can prevent all identity theft or monitor all transactions effectively.  
 Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and its services and benefits are separate from any MetLife product.